

SENDING E-CHIT FROM THE NP WALLET

1. Open the NP Wallet app
2. Go to the home page
3. Go to issue E-chit
4. Enter the name of the receiver
5. Enter the telephone number without the initial zero
(Please show)
6. Enter the amount you are sending
7. Press send
8. The receiver will immediately receive an SMS message
that he/she should take to any fuel station to receive
his/her product.

CONTACT

Website: www.npgroup-ltd.com

Address: 35 Siaka Steven Street

Email: npsl@npgroup-ltd.com

Contact #: 030900262/030900115/030900393

The advertisement features a dark background with a large, dynamic splash of oil in the upper half. In the center, the text "GTX EDGE MAGNATEC" is displayed in a bold, white, sans-serif font. Below this, there are two rows of oil containers. The top row includes a 5L gold can of Castrol EDGE 5W-30, a 5L green can of Castrol MAGNATEC 10W-40, and a 5L gold can of Castrol EDGE 5W-40. The bottom row includes a 5L gold can of Castrol EDGE 5W-30, a smaller dark bottle of Castrol MAGNATEC 10W-40, and a 4L white can of Castrol GTX 15W-40. At the bottom, the Castrol logo is shown with the tagline "IT'S MORE THAN JUST OIL. IT'S LIQUID ENGINEERING" in a bold, yellow, sans-serif font.



HOW TO OBTAIN THE NP ENERGY PASS

1. Come to NP Headquarter and request for the card.
2. Our Sales attendants will take you through the process and direct you to the bank to make payment into an NP account.
3. After making payment at the bank, please come to NP with the bank slip.
4. You will be given a form to fill in some personal details. (Show form)
5. After filling the form, please leave it with our sales attendant who will complete the customer registration process and give you any further information you require.
6. Also note that your card will be created later and you will receive an SMS notification for pick up.
7. During pick up, please confirm from the Sales attendant how to change your pin code.
8. BE GUARDED!! Your pin code is your Personal Identification Number! **DO NOT EXPOSE IT, IF YOU DO, YOU MAY LOSE ALL THE MONEY IN YOUR ACCOUNT.**
9. Please note that **NP ENERGY PASS** can work both on and off line.
10. THANK YOU FOR CHOOSING TO USE OUR NP ENERGY PASS SERVICES. BE ASSURED OF QUALITY SERVICE BECAUSE WE PUT OUR CUSTOMERS FIRST. FOR MORE ON OUR CUSTOMER CARE CERVICES, CONTACT the following : 030900262, 030900102, 030900107 or email; npsl@npgroup-ltd.com

HOW TO USE THE NP ENERGY PASS

1. When you get to the NP fuel station
2. Approach the fuel dispenser/pump
3. Identify the right nozzle according to the product type that you require for your vehicle
4. Slot your card into the card opening in the dispenser, with

the chip upwards facing the direction of the tip of your thumb fingers

5. As you are putting the card into the card holder opening on the dispenser, ensure that it makes a click sound to indicate that it is firmly fitted.
6. As you do that, watch the display screen and follow the instructions:
7. Enter your pin (your 4 digit number)
8. Press the Start/Confirm button
9. The Card will display the amount of money that you have in your account.
10. Press litres and your money will be converted to litres.
11. Press the quantity of litres you need.
12. Press start or you lift the nozzle.
13. Put the nozzle into your fuel tank and press the nozzle trigger until the quantity you entered is fully pumped into your fuel tank.
14. The pump will stop automatically after dispensing your fuel.
15. Put the nozzle back into its holder.
16. Please note that while pumping your fuel, if you get a change of mind and want a lesser amount of fuel than you had stated, stop pumping the fuel and put the nozzle back in its holder. Only the amount of fuel you dispensed will be deducted from your account.
17. Immediately your purchase is completed, your card will eject itself from the card holder.
18. Should you require a receipt, please press print. Your receipt will be printed.
19. Kindly remove your printed receipt from the receipt compartment
20. You will also receive an SMS message of your transaction on your phone.
21. Thank you for doing Business with NP (SL) Limited.

NP WALLET

1. Download the NP Wallet application from Google playstore
2. Install it on your phone and register
3. You can top-up from the agents in the NP filling station OR the head office
4. You can also use the Rokel Bank Sim Kopor to credit your NP Wallet.
5. To purchase fuel with the app,
6. Go to the station
7. Stand in front of the dispenser
8. Open the app and scan the QR Code pasted above the display board by the nozzle where the type of fuel you need is indicated.
9. Please note that the QR Code that you MUST scan is the one that is pasted above the nozzle where the type of fuel you need is indicated.
10. Enter the amount/litres
11. Press pay and it will appear on the display board
12. Remove the nozzle from its compartment and pump the quantity indicated.
13. When the amount of fuel you buy is completely dispensed, the pump in your hand will automatically stop dispensing fuel. Put it safely in its holder.
14. You will receive an SMS message on your phone immediately your transaction is completed.
15. Should you require a receipt, please press print. Your receipt will be printed.
16. Kindly remove your printed receipt from the receipt compartment
17. Thank you very much for doing business with NP.